



Acceptance of patients Policy

New patients of all ages are welcome at Smile Studio Penarth for general, restorative and cosmetic dental treatment.

We accept NHS upto 18 years of age and All other adult patients on a private basis. Additionally we are able to offer a payment plan option whereby following your 1st few appointments with us you can join and pay for your dental check-up and hygiene visits on a monthly basis.

When you come in for your first appointment, we request you arrive about 10 minutes early, so that you can complete a medical history form, available from reception. This allows the Dentist / Hygienist to be aware of any conditions that may affect your treatment, and also enables us to know a little about your dental health concerns.

All of our dental team are highly experienced and committed to providing the best patient care. After establishing what has brought you to the practice, your dentist will carry out a thorough examination of your teeth, gums and surrounding structures, including checking for oral cancer as standard. If anything suspicious is detected, we will refer you to a hospital consultant for further investigation.

Your dentist will also take x-rays as necessary to aid with diagnosis, because some signs of decay can initially be hard to spot on the surface of the tooth, particularly if you have had previous treatment with dental crowns

At the end of your examination your dentist will present their findings, and will provide you with a treatment plan. If you are interested in cosmetic dentistry, any required or desired treatments will also be included in your treatment plan.